

Minutes of the Patient Participation Group Meeting on Wednesday 12th November 2014.
Attendees: Bill McCormick, Elaine Gaffney, Sharon Orr, Gwyneth Williams, Thelma Clague, Anne Clark, Carmel Worden, Robert Edge, Carol Brown and Carole Roberts.

Apologies: Janet Pendlebury, Doreen Rigby and Dr. Janet Nolan.

Opening Remarks and Welcome – The Chairman extended a welcome to those people attending the meeting tonight.

Matters arising from the minutes other than book stall related and practice related.
There were no matters arising.

Memory Awareness Days - It was reported that these had been a success with about 200 people filling in the questionnaire and 40 had been referred for further investigation. Although at this stage Sharon said she did not know how many of the 40 had been referred on for more extensive testing. She said she would endeavour to find out if only for our own information. As Dementia screening is being promoted at national and local level we may consider doing more open days later in the year. Hopefully we could target other age groups and not just the elderly patients.

Xmas Raffle – It was reported that sales for the raffle seemed to be going well and everyone was reminded about donating suitable prizes. It was agreed that the draw would still take place on 16th December. It was also confirmed who would be available to do the draw that day.

Healthwatch – Nothing noted.

Chairman's report – Nothing noted.

Secretary's report – Nothing noted.

Treasurer's report – Update on the PPG accounts are shown on a separate document dated 7th October 2014. Bill stated that the accounts had now been audited and everything was in order. He had also received correspondence from the building society giving a breakdown of interest earned. This would be included in the report given at our next meeting.

- ▲ Practice Report – Sharon said that the 48 hour bookable appointments system was now up and running. The GP's will still have the facility for some pre-bookable appointments. The on-line appointments system has remained the same. Sharon said that they would be monitoring things closely to see how it goes. The practice had vaccinated 3500 people with the Flu vaccine so far and they had about 1000 left to do. Sharon said that the Shingles vaccinations had been going well. Also within the target age groups they had only had a handful of people refusing it. Dr. Baldwin finishes as a salaried GP next week. Sharon confirmed that an advertisement was on the NHS website however, so far

there had been no applicants. The practice would be using the services of a locum GP to help pick up any shortfall but this would obviously not be any good long term. NHS England has said that all GP practices have now to ask patients to complete the friends and family questionnaire with results fed back to them on a monthly basis. Sharon said that this would be going live next week at both sites and the GP's, nurses, receptionists etc should be promoting it and encouraging patients to complete it. Kevin is leaving at the end of this week and a new Pharmacist is joining the practice at the beginning of December. A company called Virgin Care now commission the dermatology services for this area on behalf of the NHS. They use some rooms at Bispham but are nothing to do with our GP practice.

- ⤴ Book Rota - The Chairman asked for volunteers to cover the rota for the book stall until our next meeting. She will also contact any members not present at tonight's meeting, if their help is required.

A.O.B. – The Pharmacist (Moses) at Whitegate Drive has expressed an interest in attending our meetings. It was confirmed that the secretary will send out an invite for him to attend our January meeting. It was suggested that we think about arranging another lunch out. Everyone seemed to agree this was a good idea but realised it could take some time to organise. All agreed there was plenty of time to discuss this further in the New Year.

Date and time of next meeting is 6pm on 14/01/2015 at the Bispham Surgery.