

Minutes of the Patient Participation Group Meeting on Wednesday 11th July 2014.

Attendees: Bill McCormick, Elaine Gaffney, Sharon Orr, Carol Brown, Carmel Worden, Robert Edge, Doreen Rigby and Carole Roberts.

Apologies: Janet Pendlebury, Gwyneth Williams, Dr. Janet Nolan, Anne Clark and Thelma Clague,

Opening Remarks and Welcome – The Deputy Chairman extended a welcome to those people attending the meeting tonight.

Matters arising from the minutes other than book stall related and practice related. There were no matters arising.

Chairman's report – Nothing noted.

Secretary's report – A letter has been received inviting 3 members of the PPG and the practice manager to a Healthwatch Open Evening in September. It was agreed that the chairman or secretary should be one of the 3 people to attend the Open Evening. As names did not need to be submitted until after our next meeting in August, it was agreed that the remaining places would be allocated then. If we have more people wanting to attend than places available then lots would need to be drawn.

Treasurer's report – Update on the PPG accounts are shown on a separate document dated 5th June 2014. The treasurer said it was also that time to have our books audited and he would make the necessary arrangements and report back once done.

- ⤴ Practice Report – Sharon reported that a Dr. Kaur would be starting with the practice on the 4th August and she would be doing 5 mornings a week. Sharon hoped this would go some way to improving appointment availability. She said that the practice is trying to keep all options open but it seems that Blackpool is not high on the list of places where GP's want to work. It would appear that a lot of surgeries in this area are finding it difficult to recruit GP's. At the last meeting it was agreed that we would consider the best way of undertaking the 3 key areas to work on for the next 12 months. Suggestions to consider:- 1) Encouraging patient IT awareness for the future - making appointments on line/ordering prescriptions. 2) Obesity/Diabetes awareness. 3) Dementia screening. 4) Recruit new PPG members. Also holding a further open day was mentioned as this could help identify long term conditions and then offer treatments to help patients manage those conditions. Sharon suggested that we look at Dementia screening as well as C.O.P.D at the open day. She said that she would bring along to our August meeting one of the GP's COG's which is a Dementia assessment tool the doctor's use. It was suggested that we hold our next open day when the flu clinics are being held. Sharon said they would be on 2 Saturday's, 1 in September and 1 in October. It may be possible to advertise the open day and say something about Dementia screening on the flu notices patients will be receiving. We can also advertise with posters etc in the

surgeries. This will have to be finalised at the August meeting as Sharon stated that the letters will be going out by the end of the month. (Possibly on the lines of you are being invited to have a free memory assessment along with your flu jab or something similar). It was suggested that a small committee be set up to finalise arrangements for the open day and this can also be decided at the August meeting.

- ⤴ Book Rota - The Deputy Chairman asked for volunteers to cover the rota for the book stall until our next meeting. She will also contact any members not present at tonight's meeting, if their help is required.

A.O.B.:-

The upload of patient's data could be put off till the meeting in August due to lack of time this evening. All present agreed.

Date and time of next meeting is 6pm on 13/08/2014 at the Bispham Surgery.