

Minutes of the Patient Participation Group Meeting on Wednesday 08th April 2015

Attendees: Bill McCormick, Elaine Gaffney, Gwyneth Williams, Thelma Clague, Janet Pendlebury, Anne Clark, Carmel Worden Dee Livesey, Angela Powell and Carole Roberts.

---

Apologies:-Carol Brown, Doreen Rigby, Sharon Orr, Moses Nutekpor, and Robert Edge.

---

Opening Remarks and Welcome – The Chairman extended a welcome to those people attending the meeting tonight.

Matters arising from the minutes other than Patient Participation Group Network (PPGN) related, book stall related and practice related. These are dealt with as separate items within the body of the minutes. There were no matters arising.

PPGN feedback – Carole, Dee and Thelma attended. A presentation was given to the PPGN from the Carer's Trust which is a charity based in Blackpool. As well as people to support carer's they have specialist workers for mental health, dementia, etc. 50% of their work is emotional - supporting carer's by helping to remove stress. This is done in various ways by filling in forms to access benefits, writing appeals, or simply collecting the groceries for a carer who can't get out. They have an office where people can drop in and they also have info in various areas eg:-chemists, GP surgeries, schools etc. Funding comes from different areas like the CCG, Blackpool Council and the lottery. The PPGN are looking to hold meetings in various surgeries throughout Blackpool. Are we able to accommodate? Angela was unsure and said we need to ask Sharon at our next meeting. One of the PPG's (Stonyhill) said that one of their receptionists had given a talk to them about the problems they encounter from the other side of the reception desk. This had apparently been very well received and had been quite informative. Do we want this and has Sharon got anyone who would be willing to do it? Angela could not give an answer about this as she thought it was more for Sharon to decide, we need to ask Sharon at our next meeting. Angela confirmed that the patient's choice leaflet and also the patient's charter were available on the reception counters at both surgeries. Dee was asked to give a brief feedback of her thoughts about the meeting as she was our newest member to attend.

Open day – It had already been decided that the best day would be the afternoon of the 24th June from approx. 1.30pm to 4.30pm. Elaine has kindly said she would do the artwork and posters needed to advertise the event and get them up in the surgeries A.S.A.P. A sub-committee was decided upon which would consist of Elaine, Dee, Anne and Angela. They are to arrange their own meeting and then bring their thoughts and decisions to the next PPG meeting to be finalised.

Chairman's report – Thelma said that Sharon was hoping to set up a meeting with Moses and the practice pharmacists (Matthew and Stephanie) to discuss various issues which

may be common themes about repeat prescriptions etc. Angela did not know if this had taken place but said Sharon would update the group at our next meeting.

Secretary's report – One lady who had expressed an interest previously in joining the PPG had now confirmed that she was unable to join after all. A letter had been received to say that the Healthwatch Blackpool Executive had submitted a tender to Blackpool Council to continue as a provider for 2015/16. However, they had been unsuccessful and the new provider would be a company called Empowerment. This would not affect our own PPG but would have an impact on the running of the PPGN and we would have to wait and see in what way things may change. A condolence card had been purchased and had been sent to the family of our previous chairman who had died recently.

Treasurer's report – Update on the PPG accounts are shown on a separate document dated 8th April 2015

Practice Report – Angela said that she had nothing to report for this month's meeting.

Book Rota - The Chairman asked for volunteers to cover the rota for the book stall until our next meeting. She will also contact any members not present at tonight's meeting, if their help is required. Carole asked if Elaine might be able to do some posters for both surgeries asking for book donations as our supply seems to be getting depleted. Elaine confirmed she would be able to get some done and put up in the surgeries A.S.A.P.

A.O.B. – As this meeting had taken up the available time it was agreed that any AOB would be carried over until the next meeting.

Date and time of next meeting is 5pm on 13/05/2015 at the Bispham Surgery.